

TERMS AND CONDITIONS

Effective Date: August 11, 2026

Last Updated: August 11, 2026

Welcome to **Sukoon Vendr** ("we," "us," or "our"). These Terms and Conditions ("Terms") govern your use of our website, <https://sukoonvendr.com> (the "Site"), and outline the rules governing our physical snack, beverage, and specialty vending machine services.

By accessing our Site, submitting location placement inquiry forms, or interacting with our physical vending equipment, you agree to be legally bound by these Terms. If you do not agree, please do not use our Site or services.

1. Regional Service Area & California Governing Law

- **Territorial Focus:** Sukoon Vendr is a locally owned enterprise providing premium vending solutions exclusively throughout the **Tri-Valley area and Tracy corridor** in California. Submissions or inquiries originating from outside this active regional footprint will be filtered out automatically.
- **Governing Law:** These Terms, our physical business operations, and any equipment interactions shall be governed by, construed, and enforced in accordance with the laws of the State of California, without regard to conflict of law principles.
- **Venue Exclusive:** Any legal action, mediation, or formal proceedings arising from or relating to our brand must be filed exclusively in the state or federal courts located in San Joaquin County, California.

2. Website Use and Acceptable Conduct

The content on this Site is provided to introduce Sukoon Vendr's zero-cost beverage, snack, and community placement services to property owners, business managers, facility operators, and consumers. You agree to use the Site only for lawful purposes.

You are strictly prohibited from:

- Using our online contact or request forms to transmit spam, unsolicited B2B marketing, or fraudulent facility inquiries.

- Attempting to disrupt, manipulate, or compromise the technical infrastructure and digital security of the Site.
- Scraping, copying, or duplicating our custom website layout text, proprietary imagery, or brand design elements.

3. Intellectual Property Ownership

All content featured across this digital platform—including but not limited to the **Sukoon Vendr logo**, custom vector icons, brand typography, graphics, written text, and asset imagery—is the exclusive intellectual property of Sukoon Vendr. These assets are protected under United States copyright and trademark laws. You are granted no license, transfer, or implied rights to utilize our branding without our express prior written consent.

4. Vending Machine Placements and Service Inquiries

- **Non-Binding Submissions:** Any online submission of an inquiry form requesting a free vending machine placement on our Site does not constitute a binding contract or a formal delivery obligation.
- **Separate Signed Contracts:** Final agreements regarding physical machine installation, tailored menu profiles (beverages, snacks, faith-aligned or cultural items), structural placement layouts, and routine maintenance schedules are subject to a separate, physically signed **Vending Machine Location Placement Agreement** between Sukoon Vendr and the authorized venue manager or property owner.
- **Right of Refusal:** We retain the absolute right to decline machine placement, delivery, or servicing at any specific location or facility for any reason.

5. Physical Equipment, Product Inventory, and User Safety

When interacting with physical Sukoon Vendr automated equipment at any commercial venue or communal space:

- **Intended Use Only:** Users must operate the electronic touchscreens, payment terminals, and delivery bins exactly as intended.
- **Prohibition of Misconduct:** Shaking, rocking, physically striking, vandalizing, or attempting to breach the physical machine chassis to access inventory without completing a transaction is strictly prohibited. All instances of tampering or criminal damage will be fully prosecuted under California law.

- **Liability Exclusion:** Sukoon Vendr is not legally responsible for any personal injury, financial harm, or property damage resulting from the misuse, vandalism, or unauthorized physical handling of our vending equipment.

6. Transaction, Refund, and Customer Service Policy

For food, beverage, or cultural products purchased directly from a physical Sukoon Vendr machine:

- **Final Sales:** All retail sales are final once a snack, drink, or item is successfully dispensed into the terminal drop bin by the machine mechanism.
- **Reporting Errors:** If a machine malfunctions (e.g., misfeeds a product row, fails to drop an item, or experiences a payment reader error), users must report the issue within **forty-eight (48) hours**. Reports must be made via our contact email or the service phone number clearly displayed on the physical machine sticker.
- **Resolution:** Verified technical malfunctions will be resolved via a digital refund transaction, mobile credit, or product voucher at our sole discretion.

7. Disclaimer of Warranties ("As-Is")

To the maximum extent permitted by California law, our digital platform and our physical vending services are provided entirely on an "**as-is**" and "**as-available**" basis. Sukoon Vendr makes no representations or warranties of any kind, express or implied, including but not limited to the implied warranties of merchantability, fitness for a particular purpose, or that our website navigation will be completely uninterrupted or free of errors.

8. Limitation of Liability

In no event shall Sukoon Vendr, its owner, its operators, or its affiliates be held liable for any indirect, incidental, special, consequential, or punitive damages arising out of your use of the Site or your physical interaction with our vending machines. Our maximum financial liability to you for any verified claim arising from a website error or a vending machine transaction malfunction is strictly limited to the **exact dollar amount paid by you** during that specific transaction event.

9. Modifications to These Terms

We reserve the absolute right to update, modify, or rewrite these Terms at any time without prior public notice. Any updates will become effective immediately upon being posted live to the Site.

Your continued use of our Site, online forms, or physical location equipment following any posted revisions constitutes your formal acceptance of the updated Terms.

10. Contact Information

If you have any questions regarding these legal Terms, or if you need to report an urgent issue with a machine placement in the Tri-Valley or Tracy region, please contact us immediately:

- **Business Name:** Sukoon Vendr
 - **Official Website Address:** <https://sukoonvendr.com>
 - **Local Operations Base:** Tri-Valley & Tracy Region, California
 - **Email Address:** info@sukoonvendr.com
 - **Phone Number:** 925.216.6088
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